



# Weddings at Four Rivers Environmental Education Center

## Top 25 FAQs

**1) What is the cost of the venue?**

- The “Wedding Day Package” includes the Four Rivers Shelter, the Illinois River Grand Hall, the Bridal Room, and a wedding rehearsal for a fee of \$1,700.
- To rent the Illinois River Grand Hall separately, the fee is \$1,200.
- To rent the Four Rivers Shelter separately, the fee is \$300 for Will County residents and \$600 for out-of-county residents.

**2) How many hours are included in the rental cost?**

You can have the spaces you have rented for up to 12 hours. We do not allow permits to go beyond midnight. We suggest you reserve at least an hour at the end of your permitted time so you, your guests, and your vendors have time to wrap up, pack up, and depart the preserve no later than midnight. You will be charged an additional fee if you, your guests, or your vendors are in the facility beyond midnight.

**3) Does the cost include a wedding coordinator?**

This cost includes District Guest Services Staff for the day but does not include someone to coordinate your wedding. District Staff will be present during your permitted time. We are here to assist with room layout and setup, coordinate arrival and departure times with vendors, and make your visit to the facility as comfortable as possible.

**4) What is the cost for each additional hour?**

We will not book time beyond midnight. We find that 8-12 hours is plenty of time for weddings and receptions.

**5) Does the cost of the wedding reception venue include tables, chairs, and/or linens?**

The fees mentioned include tables and chairs for inside the building. When having an event at the Four Rivers Shelter, you are responsible for providing your own tables and chairs. Four Rivers does not provide linens.

**6) What tables and chairs are available?**

We have 60-inch round tables that seat eight people, 8x3-foot banquet tables that seat eight people and are commonly used for the buffet and DJ, three 3-foot square tables, two 48-inch round tables that are used for a cake or guest book, one portable bar, and four serpentine tables that can be used to create a unique buffet line or head table. Our chairs are black with chrome legs and are comfortable for long periods of sitting but still sleek and nice looking for a wedding.

**7) Is a caterer available in-house? If not, does the venue require use of a caterer on an approved list?**

We do not provide catering services. However, we do have a catering kitchen and a list of approved caterers you can select from to provide your meal. We are unable to allow any food to be brought in unless it comes from a vendor on our list.

**8) What other services, such as a dance floor, lighting, or sound system are included in the price?**

We have a projector and screen with a sound system for your use if you want to do a video presentation during the reception. We strongly encourage you to consider a DJ for your party music. Our sound system is not designed to provide sound to the dance floor area in the room.

**9) Is there room in the wedding venue for a band and/or dancing?**

For a guest list of 125-130, there is room for a band and/or dancing.

**10) Are there any noise restrictions, such as how long a DJ can play or how long a band can perform?**

For inside the building, there are no restrictions. For the Four Rivers Shelter, we ask that you keep the music at a decent level so as to not disturb guests who rent the other shelter in the preserve. Most bands and DJs play until 11:00 p.m. to allow for 45 minutes or so to pack up before having to vacate the preserve.

- 11) Does the venue have wireless Internet access?**  
Yes. However, due to District restrictions, streaming music, video, or photos are not permitted. Video or slide show presentations must be saved to your hard drive or a disc. You will not be able to stream music from the Internet.
- 12) Are there additional charges for setup and cleanup of the wedding venue?**  
Upon arrival, the Illinois River Grand Hall will be set up with our tables and chairs. You are then responsible for your linens and decorations. There are fees for additional cleanup should your event require it. Those fees are stated in the Rental Agreement.
- 13) What are the restrictions associated with decorating the reception site?**  
Nothing can be taped, push-pinned, glued, or stapled to any surface. Nothing can be draped or hung from the tie rods. More details regarding decoration restrictions can be found in the Rental Agreement.
- 14) Are candles or other open flames allowed?**  
All candles used for table centerpieces and room decorations must be in heat-proof, enclosed containers or holders.
- 15) When can we decorate?**  
Decorating can begin based on the time your permit states. Most weddings have a noon to midnight permit time. In that case, you can arrive at noon to start decorating. We do not allow decorating to take place the day before as we may have events scheduled the day before your's.
- 16) Is alcohol allowed to be served on the property?**  
Alcohol is allowed but must be provided and served through an approved caterer from our list.
- 17) Are we allowed to bring in our own liquor?**  
No. Bar service must be provided by one of our approved caterers.
- 18) Does the venue supply the bar? If the caterer supplies the bar, is an additional license necessary?**  
We supply the bar table, but the caterer or bar service supplies the alcohol, insurance, appropriate license, and staff.
- 19) Are the bride and groom responsible for any additional event insurance?**  
There is no additional insurance you are required to purchase. However, we strongly recommend you look into one-day event coverage for yourself and the venue. Check with your personal insurance company for information.
- 20) What is the parking situation for the guests?**  
There are 39 spaces in the building parking lot and 59 spaces at the Four Rivers Shelter lot. We also have a grassy overflow lot. There is plenty of parking to accommodate weddings at this venue. On the day of the wedding, additional signs will direct guests to the proper parking locations.
- 21) Are there any discounts for hotels in the area for wedding guests?**  
We do not have any agreements with local hotels to provide discounts at this time. We do have a list of nearby hotels.
- 22) Is the wedding venue wheelchair accessible?**  
Yes, Four Rivers is fully accessible.
- 23) What is the cancellation policy?**  
For the Illinois River Grand Hall, if you cancel at least 90 days prior to the event date, your deposit will be returned less a \$250 processing fee. If the cancellation occurs within 90 days, the deposit will not be refunded. For the Four Rivers Shelter, fees are nonrefundable.
- 24) Is there a payment schedule? What kind of deposit is required?**  
50% of the rental fee is due ten business days after receiving your permit. The remaining balance is due ten business days before the scheduled event. For Four Rivers Shelter only rentals, the payment is due in full ten business days after receiving the permit.
- 25) Is there a space for the bride and groom to change and/or relax?**  
We have three classrooms available for you to reserve at \$225 each if you would like a place for the bridal party.